

# Quality Policy



It is the policy of Taurus Security Group Limited (the company) to supply Manned Security Guarding, Mobile Patrols and Response and Keyholding Services, that conform to and continue to meet Customer specified requirements, and to strive to continually enhance customer satisfaction on an ongoing basis for those security services provided.

Furthermore, it is the intention and declared Policy of the company to conform to the latest versions of:

BS EN ISO 9001, BS 10800, BS 7499, BS 7858, BS8406, BS 7984-1, and BS 7984-3.

Our documented Management system is written around our personnel meeting and conforming to these requirements and all statutory and regulatory requirements appropriate to the range of services provided.

The company's management team is committed to this Policy and to the continual improvement of our processes and the overall company Business Management System, demonstrating this by:

- Focussing on enhancing customer satisfaction
- Communicating the importance of meeting Customer needs
- Communicating the importance of meeting Statutory and Regulatory requirements
- Establishing and Communicating this Policy statement to all personnel and ensuring that it is understood by them all
- Ensuring that measurable Quality Objectives are established, monitored, and met
- Conducting Management Review Meetings to determine the effectiveness of our Business Management System and Quality Management System, and to bring about Continual Improvement
- Monitoring, measuring, analysing, and evaluating the performance of our services
- Ensuring the availability of required infrastructure, facilities, and resources
- Ensuring that appropriate working environments are created for all processes under our control

This policy statement will be reviewed periodically as required. It is communicated to all staff upon appointment. No amendments or variations of Quality Management System and Business Management System processes are permitted, without reference to the Head of Compliance. This policy will be made available to interested parties as and when required.

Signed: \_\_\_\_\_ Date: 01/10/22

## ADDRESS

Manchester Buildings  
71-73 Hyde Road  
Manchester  
M12 6BH

## OPEN

24 hours a day  
7 days a week

## CONTACT

info@taurus-group.co.uk  
0161 273 6600

## CONNECT

